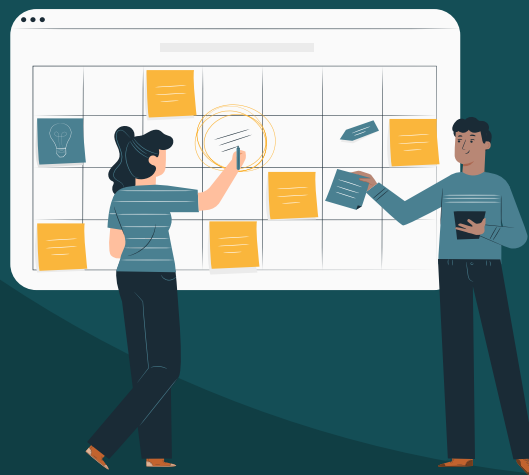


Plan for changes to your rent



Help keep your rent right



To give renters time to adjust to rent changes and apply for a rental rebate or financial hardship assistance, the market rent review is being deferred until 24 November 2024 and will no longer take effect from 18 August 2024.

In September 2024, renters will receive a letter from Homes Victoria to confirm the new rental amount of their property which will commence from 24 November 2024.

Renters previously advised of a rent decrease will have the decrease applied to what they pay in rent from 18 August 2024.

Keep us updated

No renter in public housing needs to pay more than 25% of their income in rent. This is very different to the private rental market that does not have this rent protection.

For the vast majority of renters, the market rent review will not impact the rent they pay because they receive a rebate.

To help us keep your rent right, please let us know of any changes to your household income or circumstances before 24 November by:

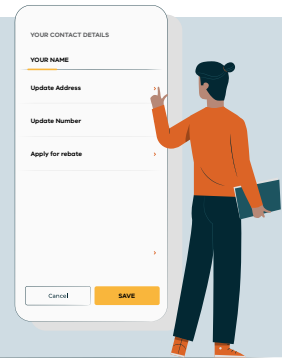
updating your household and income information via:
www.housing.vic.gov.au/online-services

or

by submitting a rental rebate from:
www.housing.vic.gov.au/market-rent-and-rental-rebates
via your local housing office:
www.housing.vic.gov.au/contact-housingvic#our-offices

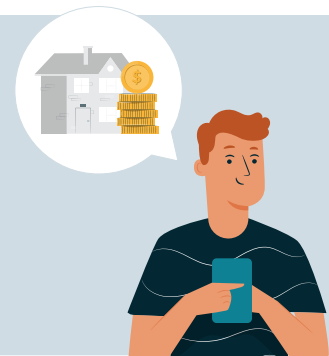
1

Keep your income details up to date and apply for a rebate if you need to.



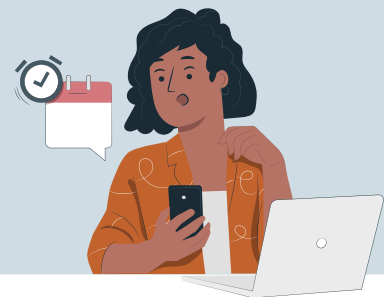
2

You will be advised of your updated rent in September.



3

Rent decreases will be applied in August and any increases in November.



4

What you pay in rent goes back into making public housing better.



Improving public housing

Every dollar that is generated from rent-goes back into making public housing better.

Rent is invested in things like maintenance, cleaning, security and the delivery of other important housing services for renters.

Renter rights and support

There are hardship provisions available to reduce any rent increase for renters not eligible for a rebate.

Financial counselling and wellbeing services will also be available from August to provide renters with additional supports as needed.

If you have any questions or need assistance, please contact us via: www.housing.vic.gov.au/contact-housingvic or talk to your local housing office.

For more information about renter rights, responsibilities, and support visit: www.housing.vic.gov.au/public-renters.

Related links

To find out more about how public housing rent is set, visit: www.homes.vic.gov.au/rent-explainer

For more information about how to apply for a rental rebate, visit: www.housing.vic.gov.au/market-rent-and-rental-rebates



Translations



www.homes.vic.gov.au/rent-review-translations

Got a question?

www.homes.vic.gov.au/rent-review

