

### Relocations

Nobody is expected to move right now. For households who don't need to move straight away we'll still reach out across all sites over the next six months to provide advice and support. We also know there are many transfer applications in place and we'll work with these households to understand their relocation needs.

Importantly there are no changes to renter rights or rent.

## A tailored approach for every household

We understand no two households are alike. As it comes time to think about relocations, our experienced team will:

- provide plenty of notice and information (including in-language)
- listen to you to understand individual needs and circumstances
- provide information, support and relocation options
- make sure solutions take account of renter diversity and culture

To ensure new housing is right for renters, a range of housing options will be provided. Where multiple households wish to stay together, we'll make every effort to support this.

### Ongoing maintenance and repairs

We'll continue all maintenance and repairs as they're needed. For any urgent repairs, please contact the Housing Call Centre on 13 11 72 or visit: housing.vic.gov.au/repairs

### Stay up to date and get involved

To find out more about the high-rise redevelopment visit our website at: homes.vic.gov.au or email: enquiries@homes.vic.gov.au

#### Consultation in your area

Lend your voice to community principles and help guide the project. To find out what consultation events are running in your neighbourhood visit: homes.vic.gov.au/high-rise-victoria

Sign up for project updates and more, at www.homes.vic.gov.au/sign-up-project-updates

### Information in your language

For a translated version of this notice, scan the QR code below:









Families, Fairness and Housing

# Community Update

November 2023



# Launch of the high-rise redevelopment project

We've started taking steps to retire 44 highrise public housing buildings to deliver more modern, comfortable, and sustainably designed homes for our renters.

Since the week of announcement, we've been out talking and listening to thousands of residents starting with 100s of staff and interpreters reaching out to over 5,000 households and setting up listening posts at each site.

This is just the first of many conversations and our priority is to work with renters first so your voice can guide this long-term project.

On Thursday 26 October and Monday 30 October, we held our first community forums with North Melbourne and Flemington high-rise renters.

The sessions were well attended and provided a great opportunity for us to listen and answer a range of renter questions and ensure that renter and community ideas, thoughts and feedback help shape this important project.



We're committed to delivering the best housing outcomes for all high-rise renters and community, and we'll continue to listen to, engage with and provide information and updates as we progressively roll out the program.







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Homes Victoria acknowledges the Traditional Custodians of the land upon which this housing is being built. We pay our respects to their Elders past, present, and emerging.

### Your community. Your voice.

The voice of renters is the strength of our high-rise communities.

Over the coming weeks we'll continue the conversation on things like:

- maintaining connection to community and country,
- supports for renters through the relocation period,
- your priorities for the design of new homes and neighbourhoods and much more.

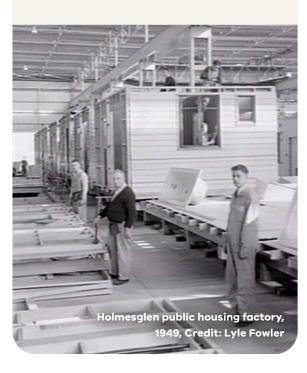
The aim is to establish shared community principles to guide early planning through to the return of renters to new homes.

We want to hear as many voices as possible and we'll also reach out to organisations and service providers supporting communities. Early next year we'll share what we've heard and make the principles available to everybody.

Visit homes.vic.gov.au/high-rise-victoria to see what's happening in your neighbourhood.

### Why it's time

Our high-rise towers have stood strong for nearly 70 years, but they are now approaching the end of their operational life. The 44 towers were built with outdated standards of thermal comfort, sustainability, noise insulation, ventilation, and accessibility. After considered review, we have found that the towers are not suitable for renovation.





### **Delivering better homes**

We are delivering more and better homes that are well connected to community and services.

#### All new homes will achieve:

- All Better Apartment Design Standards
- Silver level Liveable Housing Design rating
- At least 5% of social housing will be fully Disability
  Discrimination Act (DDA) compliant
- Private open spaces like balconies or court yards
- 5 star green star energy rating and 7 star Nathers average rating
- Year-round comfort and cheaper heating and cooling
- Better use of renewable energy

We're increasing the number of social homes across these sites by at least 10 per cent.

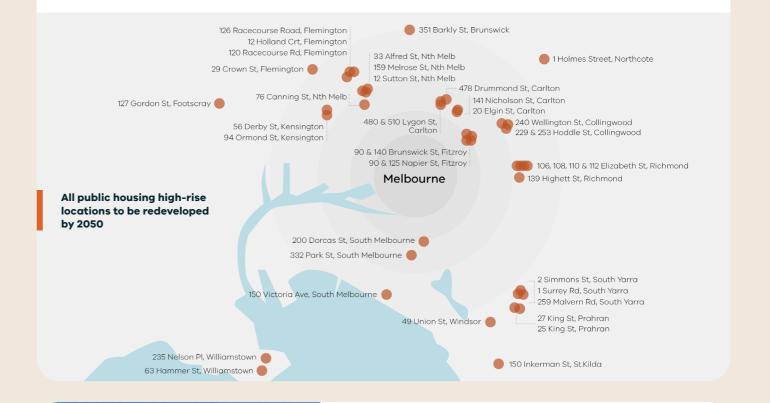
#### First tower sites

The first high-rise sites to be redeveloped by 2028 include the currently vacant high-rise towers at:

- 20 Elgin Street, Carlton
- 141 Nicholson Street, Carlton

Other high-rise for redevelopment by 2031 include:

- 120 Racecourse Road, Flemington
- 12 Holland Court, Flemington
- 33 Alfred Street, North Melbourne





# **Keeping communities** connected

As part of redevelopment activities at North Melbourne and Flemington high-rise sites, we've spoken with more than 400 renters about moving house, with almost an equivalent number of appointments scheduled in the coming weeks to discuss household relocation needs.

Stay in touch to find out about tours of new homes in Flemington commencing soon and in North Melbourne commencing early next year.

Building modern homes and improved community facilities mean these communities will continue to connect and thrive.