

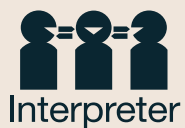
Moving made easy

This guide is to help you through the process of relocating to your new home.

If you have any questions, please email

relocationsteam@homes.vic.gov.au

or phone **1800 716 866** or contact your local housing office and a member of our dedicated relocations team will get back to you



Need an accessible or interpreted version of this project update?

If you would like to receive this publication in an accessible or translated version, please email enquiries@homes.vic.gov.au

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Your Relocation Guide



Your Step by Step Relocation Guide



Stage 1 Finding your property

1 Our Relocation Team will call you to set up an appointment to discuss the relocation process with you.



2 We will meet with you to discuss your relocation needs, preferred housing locations and the application process. Your family members, and any support services, such as interpreters, can also attend.



3 Once your paperwork is received, your application will be lodged and you will be sent a confirmation letter.



Our team will look for available properties for you in your preferred areas.



Stage 2 Arranging your move

4 When a suitable property has been found, you will be given the opportunity to view and make a decision on this home.



5 If you accept the property, we will contact you to find the most suitable moving day for you and your family.



Once a date is agreed, our team will book a removalist (this is paid for by Homes Victoria).

6 Our team will send you packing materials to pack your items ahead of the moving date. Please remove items you no longer want from your home.



Stage 3 Sign up day

7 On an arranged day, you will sign up and receive the keys to your new home.



Stage 4 Move in day

8 The removalist will take your belongings and furniture to your new home.



Important note

You will sign the termination notice for your former house and return the keys. (This prevents you from being charged rent for both houses).

Send receipts to the Relocation Team for reimbursement for the disconnection and reconnection of services – such as electricity and phone services.